



Western Sydney COMMUNITY LEGAL CENTRE LIMITED

ABN: 81 963 193 626 ACN: 629 118 903



WSCLC also provides assistance through its Children's Court Assistance Scheme and its Aboriginal Legal Assistance Program.



Annual Report 2024|25

A group of Indigenous people, likely from the Western Sydney region, are shown in traditional dress. In the foreground, a woman with long dark hair and a headband looks down. Behind her, several other people are visible, some looking towards the camera. The background is a natural, outdoor setting.

Acknowledgement of Country

Western Sydney Community Legal Centre Limited (WSCLC) acknowledges the Traditional Custodians of the lands on which our team work, live, and play. We pay our respects to Elders past, present, and emerging and recognise their enduring cultural connection to land, waters, and community. We are grateful for the knowledge, time, and guidance they continue to share, and we are committed to walking alongside First Nations team members and communities — together with our non-Indigenous colleagues — to deepen our understanding of cultures and histories. Through this shared commitment, we continue to work towards reconciliation and meaningful relationships built on respect, learning, and truth.

Always was, always will be Aboriginal land.

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for Hawkesbury's Unit
better services

Stronger

Stronger
Together
Hawkesbury Unites
for better services

Richmond
Community
Services Inc

Peppercom
BRINGING THE COMMUNITY TOGETHER

Bligh Park
Community Services

STRONG NATION
COMMUNITY

HCOSO
HAWKESBURY COMMUNITY OUTREACH SERVICE

Stronger Together

Hawkesbury Unites



Welcome from our Chair

It is with great pride that I present the
2024/2025 Annual Report for Western Sydney
Community Legal Centre Limited (WSCLC).

This year has marked an important period of achievement and progress for the organisation, highlighted by several significant milestones:

- A bold new Strategic Plan 2025-2028 has been developed, setting a clear direction for the years ahead. Anchored by four key pillars: enhanced people-centred services, purposeful engagement with clients and partners, insightful advocacy for systemic change, and a stronger, more resilient organisation – this plan positions WSCLC for long-term impact.
- Our partnerships with funders, social service agencies and advocacy groups have deepened, reinforcing the trust and shared commitment that underpin our work.
- We have invested in technology and infrastructure to strengthen service delivery, ensuring our operations remain effective, efficient, and sustainable.

The successes of the past year have been made possible by the dedication and passion of our team, pro-bono partners, and volunteers. Thank you everyone.

I also acknowledge and thank former Directors Nicola Shaw, Raymond Brazil and Simon Elder, for their contributions as Directors of the Board. Together Nicola, Raymond and Simon were Directors for a combined 17 years and their commitment and guidance have been much appreciated.

On a personal note, this is my final report as Chair, following my decision to step down from the role as of 1 July 2025 while continuing as a Director. Since joining the Board at the time of the 2018 amalgamation, it has been both an honour and a privilege to serve as Chair over the past seven years. Together, we have overseen a period of positive transformation that has strengthened WSCLC's foundation and future.

Looking ahead, I am delighted to welcome Mr Stephen McIntyre as the incoming Chair. With more than 25 years of executive, management and board experience across government and community housing, and as a valued member of the WSCLC Board since March 2024, Stephen brings deep expertise and leadership that will serve the organisation well.



Helen Bouropoulos | Chairperson



CEO's Report

WSCLC has enjoyed another year of growth and achievement, and I am proud to be a member of such a wonderful team.

Despite the challenges of funding uncertainties and the complexity of service delivery, our team has continued to deliver exceptional services. This Annual Report highlights the outcomes we have achieved and the powerful stories that reflect our work. I encourage you to take some time to explore this report and read some of the wonderful stories about the important services the team deliver.

The past year has seen WSCLC close some important chapters and open new doors, with probably the most significant being the office move. After 16 years at Phillip Street, we moved to a new office in George Street, Parramatta. Its bright, open and already has developed into a warm and welcoming work environment.

The path ahead for the organisation is positive, with a new office, a new direction and a new strategic plan. The last two years have been about stabilising the organisation, developing a WSCLC culture that delivers important services through its programs, and investing in our internal resources, with our people and IT capabilities.

With funding certainty for our programs achieved, improvements in our organisational capability, we are a more confident organisation and can now set about growing our roles as leaders in not-for-profit community service delivery in Western Sydney. We are an organisation with a proud history and have been an important part of the Western Sydney community.

Looking forward, our strategic plan leads us in a new direction with an approach that is:

- People-centred with fair and equitable outcomes for those in situations of vulnerability and disadvantage.
- Purposeful Engagement – Supporting those who need it most through the justice system.
- Insightful Advocacy – An engaged and passionate community, strong in advocating systemic change.
- Sustainable and Resilient – Continuous operational excellence and measurable impact.

The approach of the organisation is supported by our core values of People First, Respectful, Accountable, and being Collaborative in everything we do internally with our team and with our clients and other stakeholders.

This year has set a solid foundation for the organisation for the years ahead, and I look forward to the continued growth and development of the organisation in the year ahead.



John Hallam | CEO



The background of the page is a photograph of a community meeting. A woman is standing at a podium on the right, speaking into a microphone. An audience of people is seated in the foreground and middle ground, facing the speaker. The room has a high ceiling with exposed wooden beams and large windows. A whiteboard is visible behind the speaker. The entire image is covered with a semi-transparent purple overlay.

About Us

Western Sydney Community Legal Centre (WSCLC) delivers quality people centred services in Western Sydney to people experiencing situations of disadvantage and vulnerability enabling people to achieve a fair and equitable outcome as they navigate the justice system.

WSCLC is a public company limited by guarantee, governed by a Board of volunteer skills-based Directors who are generally local residents and professionals with an interest in social justice.

WSCLC is accredited by the Community Legal Centres Australia.

People First

We are at our best when:

- We respond with care, empathy and compassion
- We build our services around the needs of our clients and community

Respectful

We are at our best when:

- We take time to listen and understand
- We value and celebrate diversity

Accountable

We are at our best when:

- We deliver what we commit to
- We continually learn, change and grow

Collaborative

We are at our best when:

- We involve clients in their decision making
- We solve problems together



Our Strategic Goals

Our Vision is to deliver quality people-centred services in Western Sydney, where justice, care and empowerment lead to lasting social impact.

Supporting our Vision are the following four Strategic Pillars:

- A portfolio of innovative and integrated **people-centred** services designed to meet the greatest community needs.
- **Purposeful Engagement** with clients, partners, and the community to enhance our services.
- Pragmatic sector-wide narratives providing **insightful advocacy** for continuous improvement, systemic change, collaboration, and innovation.
- A leading **sustainable & resilient** organisation known for its operational excellence, service delivery expertise, professionalism, and for-purpose systems and processes.







Our Work

Western Sydney Community Legal Centre (WSCLC) provides legal and social support services across the Western Sydney community by delivering its services through the following programs:

Community Legal Support

Community Legal Centre Program (CLCP) -

Including the Aboriginal Legal Access Program and the Children's Court Assistance Scheme operating in Western Sydney and funding through Legal Aid NSW.

Western Sydney Tenants' Service (WESTS) -

Operating within certain sections of Western Sydney and funded by NSW Fair Trading.

Home Building Advocacy Service (HoBAS) -

Operating state-wide and funded by NSW Building Commission.

Community Social Support

Cumberland Women's Domestic Violence Court Advocacy Service (CWDVCAS) -

Operating within certain sections of Western Sydney with funding from the NSW Government administered by the Women's Domestic Violence Court Advocacy Program (WDVCAP), Legal Aid NSW.

Family Advocacy Support Service (FASS) -

Operating at Parramatta with funding from the Commonwealth administered as a component of the National Legal Assistance Partnership (NLAP) through Legal Aid NSW.

Central West Contact Centre (CWCS) -

operating within Western Sydney and funded by the Commonwealth Attorney General's Department.

Youth Education Program (YEP) -

Funded by NSW Department of Communities and Justice.

Our work in numbers



24,879
**people assisted
and supported
by WSCLC
in the past year**



62
employed team
members



17,133 **COMMUNITY
LEGAL PROGRAMS**



6,637 people who experience barriers
to justice (CLCP)



4,363 vulnerable youth supported
through court and beyond (CCAS)



1,354
people were helped to solve
issues with builders and
tradespeople (HoBAS)



4,779
assisted people with tenancy
issues (WESTS)



7,746 **COMMUNITY
SOCIAL PROGRAMS**

5,114 women and children
experiencing family and domestic
violence provided with support
and safety planning (CWDVCAS)



716 women experiencing family
and domestic violence supported
through the family court (FASS)



699
youth
participated in
programs (YEP)



1,094 child / parent interactions in a safe
environment provided by the Contact
Centre (CWCS)

Our Programs

Community Legal Support





Community Legal Centre Program (CLCP)

The Community Legal Centre Program (CLCP) provides free legal assistance and referrals to people in Western Sydney. Assistance is delivered to people through legal information and referrals, legal advice and drafting court documents or letters of demand, representing people in court and dispute resolution. We also provide service to community organisations and community workers through educational workshops and presentations.

The team:

17 team members and up to 10 volunteers

Who we assist:

People living in Western Sydney experiencing hardships and barriers in accessing the legal system, prioritising people from culturally and linguistically diverse backgrounds, First Nations people, people with a disability, and people on low incomes.

How we assist:

Legal Education & Empowerment

Our community legal education sessions, delivered in person and online reached a wide range of audiences, covering practical and timely topics such as:

- Planning ahead with wills and powers of attorney.
- Understanding employment rights and workplace obligations.
- Online safety for young people and families.
- Updates on coercive control legislation and what it means for survivors.
- Accessing the Victims Support Scheme.
- Disaster preparedness and legal issues following natural events.
- Legal problem-spotting for frontline community workers.

These sessions were delivered in collaboration with local community organisations, libraries, and neighbourhood centres.

Duty & Court Support Services

WSCLC provides duty services at the traffic court lists in Mt Druitt, Parramatta, Windsor, Blacktown, and Penrith. These services help clients explain their circumstances in court, often supporting people to retain their licence where the loss of it would significantly impact their ability to work, care for family members, or maintain independence.

Legal Advice & Casework

Our advice services assist people to:

- Understand their legal problems.
- Explore available options and likely outcomes.
- Navigate both formal court processes and informal negotiations.
- Advocate to government departments or other institutions.

Many people come to us unsure how the law applies to their situation, but with a strong sense that something unfair has occurred. Our team supports them to take meaningful steps—whether that means offering clear advice, undertaking legal tasks on their behalf, or providing representation in courts or tribunals for those unable to act alone.

Holistic Intake & Community Connection

Our intake and community engagement teams play a vital role in ensuring people are connected to the help they need. When we are not the right service, we don't send people away — we find a way forward.

This means:

- Offering legal information in accessible language.
- Making warm referrals to trusted organisations.
- Staying up to date with emerging services and community initiatives.
- Attending local interagency meetings and building strong referral pathways.

We are proud of our commitment to walking alongside the community and building partnerships that make access to justice more possible for everyone.

A key initiative this year was the continued expansion of the Work Development Order (WDO) program.

The activities within this program have been expanded so clients can engage in any of:

- Legal education workshops.
- Case management and referral support.
- Counselling and referral support (individual and group).
- Life skills development.
- Employment support and goal setting.

These activities are currently delivered by a dedicated team, led by our Community Engagement team member. Our diverse expertise and skills enable WSCLC to work holistically with our clients, addressing broader social and economic factors that help lay the foundation for meaningful, sustainable progress well beyond the life of a WDO. This program bridges a gap between those people that have a problem requiring legal advice and people's everyday life.

Expanding our activity types has led to an increase in WDO engagement, from only four WDOs in 2021, to 49 in 2024/25.

Client feedback

Community Event and Feedback

During NSW Law Week 2025, WSCLC partnered with Cumberland City Council and Blacktown City Council libraries to deliver accessible community and legal education events. The events supported diverse populations, including older adults, newly arrived migrants, Aboriginal residents, and low-income families. By being personally in the community, we raised public awareness of WSCLC's services and programs, built interagency relationships with councils and community providers and provided on the spot legal advice and referrals.



Client Feedback

”

“I didn't even know I could get legal help like this for free. I feel like I have options now.”

”

“The WSCLC team explained my court matter better than anyone has before. I feel prepared.”

“For me, it was the best, friendliest and stressless Law Week ever! ... We were deeply touched by your kindness, patience, and personal approach.”

”

“This was so useful. I've been putting off getting a will because I didn't know where to start. Now I feel ready.”

”

“The workshops covered highly relevant topics and provided valuable support, especially for clients from culturally and linguistically diverse backgrounds. The ‘Rights and Responsibilities of Tenants’ session was particularly informative and recommended for communities such as Cumberland area.”

CASE STUDY

WSCLC Assisted a Client in Getting a \$42,000 Claim Wiped

Our client, Jasmine* (**not her real name*) aged in her twenties, from Iran, separated from her husband. She had two very young children with the eldest suffering significant disabilities. Jasmine was renting, on Centrelink with no financial resources and no family support with her two sisters living in Iran. It was a stressful situation.

In a car borrowed from her mother-in-law, Jasmine was in a car accident with a late model Porsche. Jasmine didn't believe she was at fault and liability was in question. The car Jasmine was driving did not have

comprehensive insurance. Despite this, the other driver's insurer sued her in Local Court for \$42k.

Jasmine contacted Law Access who gave her some advice however she didn't understand what documents to file in court so couldn't file a defence.

The insurer obtained a default judgment against Jasmine and sent the Sheriff to her home to try and execute a Writ of Levy over the property. Jasmine went to another legal service who charged her money and did not assist. She then came to us for assistance. Our team member advised Jasmine to see a financial counsellor with Wesley Mission who drafted up a budget and provided a statement of her financial circumstances.

Our team wrote to the solicitor for the other side advising Jasmine had no capacity now or in the near future to pay the debt and provided supporting documents.

The insurer agreed to step away from the Local Court matter and consent orders were made dismissing the case. The claim is gone, and the Sheriff is no longer knocking on her door.

Key Relationships

<i>Dillwynia Correctional Centre – LEAP Program</i>	<i>Auburn Library</i>	<i>Harris Park Community Centre</i>	<i>Western Sydney Community Centre</i>	<i>Multicultural Disability Advocacy Association</i>
<i>Koolyangarra Aboriginal Child and Family Centre</i>	<i>Sydney Regional Aboriginal Corporation</i>	<i>Marrin Weejali Aboriginal Corporation</i>	<i>Cranebrook Neighbourhood Centre</i>	<i>Hawkesbury Libraray</i>
<i>Riverstone Neighbourhood Centre</i>	<i>Community Migrant Resource Centre</i>	<i>Yenu Allowah Aboriginal Child and Family Centre</i>	<i>Great Lakes Agency for Peace and Development</i>	<i>Baabayn Aboriginal Corporation</i>
<i>SAGE Community Services</i>	<i>Link Wentworth</i>	<i>NSW Service for the Treatment and Rehabilitation of Torture and Trauma Survivors (STARTTS)</i>	<i>Parramatta, Windsor, Mount Druitt, Blacktown, Penrith Local Courts</i>	



Aboriginal Legal Access Program (ALAP)

As part of the Community Legal Services Program, our Aboriginal Legal Access Program (ALAP) continues to provide culturally safe and community-connected legal support for Aboriginal and Torres Strait Islander peoples living in Western Sydney.

In 2024/2025, our dedicated ALAP team worked alongside community members to provide help with:

- Legal advice and assistance.
- Support navigating the legal system.
- Court and tribunal representation where needed.
- Warm referrals to trusted non-legal services, including housing, health, and family support.

Our work is grounded in strong relationships with the Aboriginal and Torres Strait Islander communities we serve. These connections ensure people feel comfortable reaching out and can access help when and how they need it.

We remain committed to a holistic, person-centred approach—one that respects culture, listens deeply, and recognises the broader context in which legal problems arise. The ALAP team continues to walk with community, advocating for access to justice and providing support that goes beyond legal solutions.

Key Relationships

<i>Sydney Regional Aboriginal Corporation</i>	<i>Koolyangarra</i>	<i>Baabayn</i>
<i>Butucarbin</i>	<i>Yenu Allowah</i>	<i>Merana</i>

Client Feedback

”

“(Team member) has been amazing. She took so much stress out of it for me. I was close to meltdown. WESTS made me feel so calm.”

“Dear WESTS, Thank you all for your assistance. I really appreciate it very much!”

”

“WESTS, I thank you and to your office for all your support and guidance regarding a legal tenancy matter with NCAT. I'm so grateful for your continued support and diligence, I greatly appreciate it. I can't thank you enough but again, thank you so much.”

”

“(Team member) pointed us to further resources online and was able to answer my additional questions about contract renewal as well. I appreciated his calm and professional manner, which was in contrast to the less than professional or helpful advice I received from a representative of NSW Fair Trading whom I spoke with yesterday.”

”

“From the bottom of my heart, I am forever grateful for the WESTS for your excellent service that touches the lives of others including our family. No matter what happens with the outcome, our family will still be happy as long as we have each other.”

Western Sydney Tenants' Service (WESTS)



Western Sydney Tenants' Service (WESTS) is available to individuals who have issues with their landlords. Our Advocates and

Intake Officers are expertly trained by the Tenants' Union NSW in providing timely assistance and have continued to update our skills to better serve the community and be part of a greater team and vision with the Western Sydney Community Legal Centre.

The team:

9 employed team members, with support from 5 volunteers.

Who we assist:

All Tenants of Western Sydney LGAs, in particular advocating on behalf of the vulnerable tenants, whether suffering from disabilities, isolation, in social housing, or are from culturally and linguistically diverse backgrounds in obtaining a fair and just outcome when exercising their rights.

How we assist:

WESTS provides confidential, expert advice on the relevant tenancy legislation and regulations. We are empathetic listeners and advocates for justice for all tenants, whether assisting them with representation at NCAT or casework advocacy with their social housing providers, landlords and agents.

Key Relationships

Dillwynia Correctional Centre - LEAP Program	Sydney Alliance Network	Parramatta Community Hub (Parramatta Mission)	NSW Fair Trading
NSW Rental Taskforce	NSW Rental Commission	NCAT	



11,645
Advice & Advocacy
Sessions completed



6,433 Intake
sessions complete



993 referrals made



Assisted **722**
people with
disability



Home Building Advocacy Service (HoBAS)



The Home Building Advocacy Service (HoBAS) is a state-wide service for owners or consumers in NSW who have a legal problem against their builder, trades person or against an owner-builder. The service provides advice and support on a range of matters which includes disputes and issues in relation to home building contracts, and the legislation and regulations in relation to home building in NSW.

The team:

3 team members with support from volunteers.

Who we assist:

HoBAS prioritises people experiencing barriers to access to justice including Aboriginal and Torres Strait Islander people, LGBTIQ people, elderly people, people living in rural and regional NSW, people with disabilities, people with limited and fixed incomes, women and young people.

How we assist them:

HoBAS conducts community education sessions working with various community organisations to raise awareness of how consumers can better be informed of the law and how they are protected when dealing with builders and trades people.



1,354 HoBAS
in 2024/25 provided
a range of services to
people which included



130 clients
Representation
and assistance
at the NSW Civil &
Administrative Tribunal

574 people
legal advice



Information
and referring **650**
people to other
services

Delivered **9**
community legal education
activities to help people manage
issues with tradespeople.



Client Feedback

”

“Hello (staff member), just a quick follow-up email to say thanks again for your assistance - it helped me substantially with laying out my application to NCAT.”

”

“Thanks again for your help, you provide a great service.”

“Thanks so much (staff member), this was all very helpful :)”

”

“Thank you very much for your assistance in this matter and I have also attached some photos of the bad workmanship for your perusal.”

”

“Thank you for your time today and for sending the information and form. I will print off and read shortly.”

CASE STUDY

A client, George* (****not his real name***) contacted HoBAS seeking advice on unlicensed and defective works for an ensuite bathroom renovation costing almost \$30,000.

HoBAS provided advice on multiple occasions and provided resources on how to present his case at the Tribunal. George was able to successfully settle the matter prior to the formal hearing.

“I wish to thank the service for their patience and professionalism in providing information to me an Applicant for the above matter. I also wish to sincerely thank the solicitor for her very helpful advice and reference material which assisted me throughout this dispute that went on for over two years.

Ultimately, I was successful prior to the NCAT hearing in obtaining a desired out of court settlement with the Respondent who was legally represented. You are both assets to HOBAS. Best wishes to your future endeavours.”

Key Relationships

Community Legal
Centres NSW

NSW Civil and
Administrative Tribunal

Building Commission
NSW

Legal Aid NSW

The background image shows the interior of a community center. In the center, two people are standing behind a long table covered with a white cloth. The table is laden with various items, including bags of rice, boxes of food, and informational materials. To the left and right of the table are large informational signs. The sign on the left reads "Advice and advocacy for women in Western Sydney" and "Domestic violence support services". The sign on the right reads "Advice and advocacy for women in Western Sydney" and "Domestic violence support services". The background shows shelves filled with books and other resources. The overall atmosphere is one of a supportive and resource-rich community space.

Our Programs

Community
Social Support



Domestic Violence Support Programs

WSCLC manages two programs, Cumberland Women's Domestic Violence Court Advocacy Services (CWDVCAS) and Family Advocacy and Support Services (FASS) that support women and children experiencing family and domestic violence as they navigate the Family and Local Courts.

Cumberland Women's Domestic Violence Court Advocacy Services (CWDVCAS)

Cumberland Women's Domestic Violence Court Advocacy Services (CWDVCAS) provides support, safety planning, guidance and empowerment to women and children experiencing family and domestic violence. This includes information and referrals to social support and legal services, risk assessments and safety plans, Court advocacy for people who have Apprehended Domestic Violence Orders (ADVO) matters; hearing support for ADVO related charges, case management and case coordination through the Safer Pathway's local coordination point (LCP) and the Safety Action Meeting (SAM).

The team:

16 employed team members.

Who we assist:

Women and children experiencing Domestic and Family Violence (DFV).



How we assist:

- Information and referrals to social support and legal services.
- Conduct Risk Assessments and create Safety Plans with clients.
- Court advocacy for clients who have Apprehended Domestic Violence Orders (ADVO) matters listed at Parramatta and Burwood Local Courts.
- Hearing Support for ADVO related charges.
- Case Management.
- Case Coordination through the Safer Pathway's local coordination point (LCP) and the Safety Action Meeting (SAM).

Highlights

Granville Co-Location Pilot – Helping Women and Children in DFV situations

This is part of a NSW pilot project which commenced in February 2025 and is a joint project between Legal Aid NSW and NSW Police.

The primary aim of the co-location pilot is to provide immediate social support to victims of domestic and family violence who attend a police station. Having a CWDVCAS team member located within the Granville Police Station has allowed the team to assist police where a criminal justice response is not required yet and a referral to support services is more appropriate.

It also builds relationships between the CWDVCAS team and frontline police by increasing communication and gaining a greater understanding of each other's role when dealing with domestic and family violence.

The pilot project has been well received by the community, achieving a positive outcome with an increase in DFV reports to police, giving immediate access to crisis services. This has led to an increase in trust of the police and uptake of the support available at the police station.



"Thank you for supporting me and my mother to attend Court. Having been a victim of multiple crimes by my ex made me very fearful to attend the hearing, however the hearing support built up our confidence and made me feel safe enough to ask questions of the prosecutor. Your worker advocated on our behalf in making a deal with the other party before hearing."

Key Relationships

Aboriginal Medical Centres	ANGLICARE	Arab Council of Australia
Centre for Women's Economic Safety (CWES)	Centrelink (Services Australia)	Community Migrant Resource Centre (CMRC)
Corrective Services	Cultural diversity Network Inc. (CDNI)	Cumberland City Council
Cumberland Women's Health Centre	Department of Community and Justice	NSW Department of Education
NSW Health	Homes NSW	Hills DV Prevention Network (HDVPN)
Immigration Advice and Rights Centre. (IARC)	Immigrant Women's SpeakOut (IWSO)	Indian Women's Empower
Islamic Women's Association	Karabi Community & Development Services	Legal Aid NSW
Lisa Harnum Foundation	Local Courts - Burwood and Parramatta	Parramatta City Council
Parramatta Women's Shelter	Police - Auburn, Cumberland, Hills, Parramatta	Police Prosecutors
Red Cross	Relationships Australia	SAGE Community Services
Settlement Services International (SSI)	Share the Dignity	Victim & Witnesses
Victims Services NSW	Wesley Mission	WesNet
Youth ReZolution		

CASE STUDY

Case Study 1

A client, Leila* (****not her real name***) with complex needs was referred to Case Management for ongoing support. Leila was assisted in applying for Centrelink payments through the Community Engagement Officer in the Safe Room. An application was submitted for Rent Start Safely and the worker liaised with TAFE NSW to assist in enrolment for English classes. Leila was approved for counselling through Victim's Services and is actively engaged there. She is now feeling supported. Her new skills and knowledge of Australian systems is helping her feel autonomous and confident to navigate services.

Case Study 2

Anna* and Paul* (****not their real names***) were married for 20 years. They immigrated to Australia together and are parents to three daughters aged 8, 14 and 16. Recently, separated under the same roof for two years, Anna felt trapped in a coercive, manipulative, and aggressive relationship with Paul, who employed patterns of psychological abuse—initial love-bombing followed by de-valuation, relentless surveillance via her mobile phone and physical stalking, isolation from support systems, belittling of her parenting and repeatedly criticising the kids for anything they do. His volatile behaviour included violent outbursts with the kids, constant bullying and physical assault of the first two daughters, creating a household steeped in fear.

The CWDVCAS worker was able to assist with immediate needs including helping them give their statements, explaining the process for applying for an Apprehended Domestic Violence Order (ADVO), the court system, and arranging crisis accommodation until the ADVO could be served. The CWDVCAS worker maintained ongoing support focused on immediate safety precautions and medium-term case management, arranging counselling for both the mother and the children, security upgrades for the family home once they left crisis accommodation, and offering other tailored services.



Are you experiencing
coercive control?

How the signs of abuse

Family Advocacy Support Service (FASS)

Family Advocacy Support Service (FASS) is a walk-in service which combines free legal advice and support at court for people affected by domestic and family violence.



**FAMILY
ADVOCACY
& SUPPORT
SERVICES**

Who we assist:

Women accessing the Federal Circuit and Family Court of Australia (FCFCOA) who have experienced domestic and family violence (DFV) during their marriage or de facto relationship and who need social support or referral to other support services

How we assist:

- Information and referrals to social support services.
- Referrals for legal advice from Legal Aid NSW lawyers.
- Conduct risk assessments and create safety plans with clients.
- Court support for court hearings in person and via AVL.

We assisted the
community through:



716 Referrals to
other services



1,412 Services
provided
for clients



196
Referrals



1,210 Information,
Support,
Safety
Planning
and Threat
Assessment

Key Relationships

FASS developed and maintained a positive relationship with the following teams:

<i>Wesley Mission</i>	<i>Victims Services NSW</i>	<i>Red Cross</i>
<i>Centrelink</i>	<i>SAGE Community Services</i>	<i>Immigrant Women's SpeakOut</i>
<i>Muslim Women Australia</i>	<i>FASS Legal</i>	<i>The Domestic Violence Unit (DVU) and Early Intervention Unit (EIU) - Legal Aid NSW</i>
<i>Relationship Australia program supporting men at Family Court.</i>		

Client Feedback

Participation in FASS Survey Week in June – clients were delighted to provide feedback on the service they had received.

”

“Thank you so much for everything. I can leave with a peaceful heart. I don't even know how to express my gratitude for all the help you've given me. Truly, from the bottom of my heart, thank you so, so much.”

CASE STUDY

Angela* (**not her real name*) is a mother of a seven-year-old daughter and a respondent to a parenting matter currently active at the Registry. Angela self-represented in a court matter where her aunt applied for sole custody of her daughter. Angela was referred to FASS for court support by the Independent Children's Lawyer (ICL) on the parenting matter.

It was difficult having her extended family working together to have her daughter removed from her care and be placed with her aunt. In addition, her aunt works for DCJ- the same institution who have cared for her when she was removed from her parents' care as a child and placed under the state due to domestic and family violence. Angela feels betrayed by her aunt.

FASS has provided emotional and court support to Angela and linked her with FASS Duty Services for legal advice. FASS social support has been present during the consultation with DVU and the Registry team to access subpoena material. FASS social support and DVU are still providing ongoing support to Angela as her parenting matter progresses in the Federal Circuit and Family Court of Australia.



Central West Contact Service (CWCS)

Central West Contact Service (CWCS) is a child focused service providing a safe and welcoming environment for non-residential parents to spend time with their child to establish or rebuild meaningful relationships without the risk of further conflict.



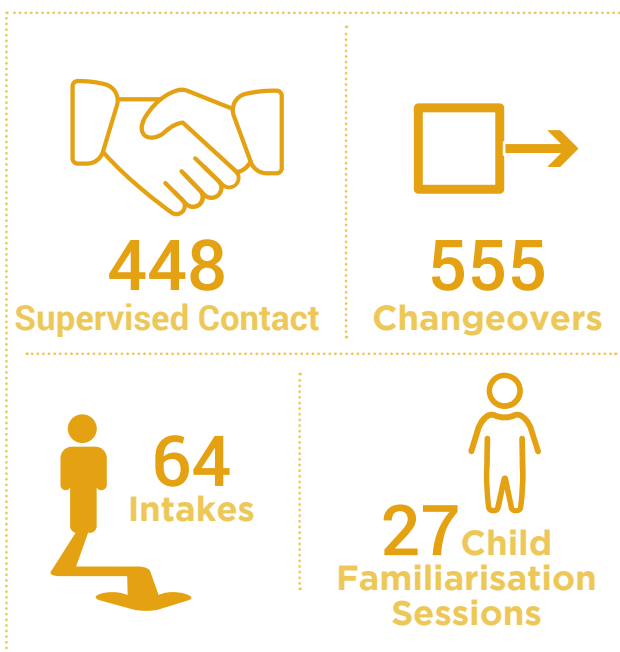
The team:

7 team members – 3 fulltime,
2 part time, 2 casuals

Who we assist:

Families who are experiencing family separation and who are at risk of further violence and/or conflict. Families who are unable to resolve conflict around contact and changeover arrangements or who are currently involved in Family Court proceedings and have Court Orders in place requiring the use of a contact service and parenting plans through mediation.

Our services assisted community members as follows:



CASE STUDY

Case Study 1

A family engaged with CWCS for supervised contact sessions in February of 2025. CWCS facilitated 13 supervised contact sessions for the family weekly from February 2025 to May 2025. The residential parent was observed to be highly anxious during the intake assessment in relation to commencing contact. CWCS worked closely with both parents to build the residential parent's confidence with facilitating supervised contact at CWCS, and to re-establish a relationship between the child and the non-residential parent. The child was observed engaging positively with the non-residential parent during supervised contact at CWCS. The non-residential grandparents were reintroduced to the child to establish a relationship to assist the matter in moving forward.

The family moved to supervised time outside CWCS with the paternal grandparents present in June 2025, with contact occurring weekly for three hours increasing gradually to twice a week for seven hours. The family has continued to successfully self-manage their contact arrangements outside of CWCS since.

Case Study 2

A family engaged with CWCS for supervised contact sessions in October of 2024. CWCS facilitated 13 supervised contact sessions for the family fortnightly from October 2024 to May 2025. CWCS worked closely with the non-residential parent to rebuild their confidence with parenting skills. The child was observed to initially be hesitant to engage with the non-residential parent during the first few supervised contact sessions and would often seek support and comfort from the Supervisor instead. CWCS also worked closely with the child to promote a healthy attachment between the child and the non-residential parent during supervised contact, and gradually the child began positively engaging with the non-residential parent at CWCS.

The family moved to unsupervised contact outside of CWCS in May 2025, with the unsupervised time gradually increasing over a six-week period. At the conclusion of this and moving forward, the child and non-residential parent would be spending overnight visits that build up to half of the NSW school holidays. The family has continued to successfully self-manage their contact arrangements outside of CWCS since.

Client Feedback:

”

'I don't know how people manage to do changeovers without services like this when there is such a high conflict it's the only way we are safe. There needs to be more services and more funding to help more people.' **Mother**

”

'Thank you for everything your team has done, I finally have a relationship with my son again.' **Father**

Stakeholder Feedback /Testimonials:

”

'WSCLC is obviously a special place to work, with good values and ethos. I know that they operate together with Central West Contact Service with whom I share clients. To be honest, when it comes to service delivery, there is no better children's contact service in Sydney in terms of flexibility, responsiveness and child focus.'
– **Special Counsel.**



Children's Court Assistance Scheme (CCAS)

The team:

2 employed team members.

Who we assist:

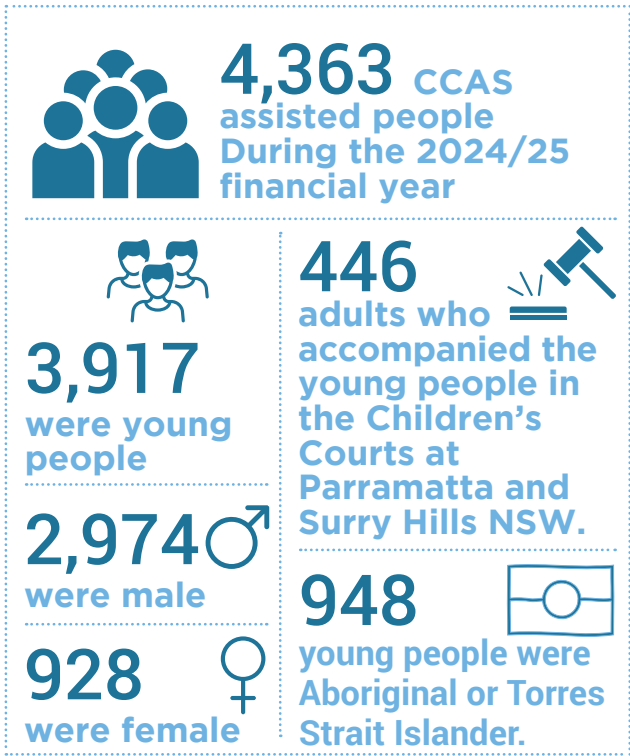
Vulnerable young people who are required to attend the Children's Court of NSW as a defendant in a criminal or Apprehended Violence Order (AVO) matter.

How we assist them:

CCAS is the first point of contact for young people when they are entering the Children's Court. Young people and their families, who are usually attending the Court without any legal representation or other independent support, are met by a member of the WSCLC team, and then supported through the Court process, which includes assisting the young person and their family to understand what will happen on the day and referring them to other support services, such as those provided by Legal Aid NSW, the Aboriginal Legal Service or Youth Justice.

The program is delivered in such a way that allows the WSCLC team to spend time with the young person and their families to understand the immediate problems the young person may be experiencing. This usually allows the young person then to be put in contact with

other services that may be able to assist with legal representation, accommodation, education courses, employment assistance and mediation to improve their overall quality of life.



Key Relationships

Court-based relationships are vital to ongoing CCAS services. Productive partnerships exist between CCAS and the following.

Court registry	Legal Aid NSW Children's Legal Service	Aboriginal Legal Service
Justice Health	Youth Justice	Department of Education
Department of Communities and Justice (DCJ)	Private Solicitors and Barristers	Police Prosecutors and Magistrates
Just Reinvest (Children's Court Program)	Youth Off The Streets	

CASE STUDY



Case Study 1

A young person, James* (***not his real name**) was arrested on serious charges, appearing at both Parramatta and Surry Hills Children's Courts. He was released on strict bail conditions requiring him to comply with a curfew and reside with his mother at her home. After an argument with his mother, he was made to leave. He called CCAS and we advised him to attend Court straight away so we could assist with temporary accommodation and arrange for Legal Aid NSW lawyers to make a bail variation so he would not be in breach of his bail. James attended and was put in contact with Link2Home who were able to offer temporary accommodation in a motel. Referrals were made to two youth services, and a bail variation was granted. The Magistrate advised if CCAS had not been able to assist James with accommodation, he would have been returned to juvenile detention. Further assistance was provided to James to obtain Centrelink payments, and food and clothing vouchers were supplied by DCJ through the A Place To Go program. After three weeks, James was successful through one of our referrals to obtain a place in a refuge who are now assisting him to obtain a job and longer-term housing. James has not reoffended.

Case Study 2

A young person, Julie* (***not her real name**) was referred due to an AVO. Julie made serious disclosures about her parents, and it was established that she was at Risk Of Significant Harm (ROSH) so a report was made to DCJ in accordance with the Mandatory Reporter Guide. Julie liked school but was not attending due to her family situation. As Julie had no other services for immediate support, the CCAS worker was able to make appropriate referrals, including with Catholic Education counselling and McKillop Services. Julie made further contact with the CCAS worker and disclosed that her parents were trying to arrange a marriage overseas. A report was made to the Australian Federal Police, and further support was provided by the Australian Red Cross, and Taldumande Youth Services, to ensure Julie's safety.

Stakeholder Feedback:

”

“Thank you for your help and assistance at Court today. It made a scary process much easier to navigate”
- The carer of a young person attending Children's Court

”

“Thank you for supporting my client to navigate the Court processes”
- A local youth service coordinator

”

“You are Legends”
- A Youth Services Worker who regularly attends Children's Court with Young People



Youth Education Project (YEP)

The Youth Education Project (YEP) provides early intervention information, education, and skills training to avert the entry of young people into the juvenile justice and care systems by providing information resources and sessions on topics that impact young people.

The team:

1 part time team member.

Who we assist:

Young people aged between 12-24, young parents and youth workers.

How we assist:

Provide support, information, and education to young people. We also provide training, information, and educational resources to help young people via their community workers.

Stakeholder Feedback/Testimonials: Young people have expressed the positive impact healthy relationships education has on their thought processes and ability to identify negative interactions with peers.

Workers have reported their understanding of issues impacting young people has been strengthened because of attendance at education sessions.



Thank you to our Volunteers

The work we do would not be possible without
the tremendous support from our volunteers.
We would like to extend a thank you to:

Our Pro-Bono Partners

HWL
EBSWORTH
LAWYERS

GilchristConnell


MO MILLS
OAKLEY

LANDER
& ROGERS



UNSW
SYDNEY



WESTERN SYDNEY
UNIVERSITY



MACQUARIE
University



ACU
AUSTRALIAN CATHOLIC UNIVERSITY



UNIVERSITY
OF WOLLONGONG
AUSTRALIA

Our Individual Volunteers

DEMI BIRCH EMILY ROBERTS
PHIL MARCHIONNI YASMEEN LANGOO
GINGER MORANDIN JENNIFER NGUYEN
ADITYA KULKARNI AINSLIE MCNALLY
ALI YULDASHEV ANNA LE
ANNABELLE NIVEN AVI RAO
ANNE-MARIE DE AUDNEY
ANU FABUNMI
DELENA LE

ASHLEY
HAMMOUD

CAITLIN
TRIGG

CHELSEA
KOTAGAMA

CHRISTINA
MALYN

KIM
KHAI
KEELY
WUNSCH

CLARE ROSER

EMMOGENE CRAMP

FAIKA KANAFANI

GABRIELLA MARCIANO

FATIMA NADEEM

GABRIELLE CARLIN

GORANKA
TRIFKOVIC

JACQUELINE CIOFANI

JUDD EL DARWICHE

JESSICA BARNETT

KANE ALKORAGHOOLI

LOUISE
MICALLEF

MALEKE
EL MERHABI

MONTANA
DARMANIN

NINA
NI

RAYAN
OBEID

REHANA MAJID

NANETTE
DAVIES

SHWETLANA RAMPURE

NICHOLAS FAULKS

OLIVIA CORNEY

RITHIK KADIRE

SANIYA TAMBE

JASMINA SARPA

SELIN AKYOL

ZOE TURNER

ZAHRA AKRAM

TARA LANGFORD



Statement of Governance

Western Sydney Community Legal Centre (WSCLC) plays a key role in ensuring disadvantaged people in Western Sydney have access to justice. In pursuing its objectives, WSCLC is committed to achieving and maintaining high standards of corporate governance in ways which are accountable, transparent, and effective.

The Board's conduct is governed by WSCLC's Constitution.

The Board is responsible for:

- Setting an appropriate tone that supports shaping of the organisational culture.
- Setting and monitoring the strategic direction of the organisation including determining, reviewing, and maintaining the organisation's vision, strategic pillars, and values.
- Ensuring the organisation operates transparently, meeting its legal and ethical obligations.
- Setting long-term goals and ensuring alignment with resources.
- Monitoring organisational performance and activities to ensure it is adequately progressing towards its strategic goals and operating in an effective manner.
- Ensuring there are appropriate governance and risk management systems and controls in place.
- Overseeing financial performance and sustainability.
- Establishing and monitoring committees as needed to assist with the Board's functions.
- Employing and evaluating the performance of the CEO.
- Evaluating the performance of the Board and implementing improvements as required.
- Representing the organisation to the community and stakeholders.

Committees

The Board has established two standing committees to assist with its governance functions:

- Audit and Finance
- Risk, Governance and Strategy

Each committee has terms of reference that set out its role, responsibilities, composition and authority. The terms of reference are reviewed periodically. The committees report regularly to the Board and minutes are available to all Directors.

Ethical Standards

The Board is strongly committed to the values of the organisation and promotes practices that are transparent. All Directors and staff sign a code of conduct, which sets out the expected standard of behaviour for personal and professional conduct and guides compliance with legal and policy obligations.

Directors are required to disclose any actual or potential conflict of interest at the start of all Board and committee meetings. The Board then determines an appropriate response which may require a Director to remove themselves from discussions, decisions or votes.

In the case of staff, any actual or perceived conflict of interest must be disclosed to management and dealt with in accordance with policy.

Board performance review

The performance of the Board and its committees is reviewed regularly. This ensures Directors and the Board work effectively and efficiently to achieve and maintain high standards of governance and fulfil their responsibilities and functions set out in the Constitution and Board Charter.

During 2024-25 we reviewed and strengthened our governance framework by engaging an external consultant to conduct a comprehensive board evaluation, which led to the updating of our Constitution, Board Charter, committee charters, and director skills matrix.

Special Responsibilities

During 2024-25 the following Directors held particular governance roles on the Board:

- Chairperson – Helen Bouropoulos
- Vice Chairperson – Nicola Shaw
- Company Secretary – Lauren Osbich
- Chair of Audit & Finance Committee – Hena Yearley
- Chair of Risk, Governance & Strategy Committee – Stephen McIntyre

Director	Board Meetings		Board Committee Meetings			
			Audit and Finance		Risk, Governance & Strategy	
	E	A	E	A	E	A
Helen Bouropoulos	7	7	4	2	5	4
Nicola Shaw*	6	4	4	3	N/A	N/A
Raymond Brazil**	3	2	N/A	N/A	2	1
Ian Morgan	7	7	4	3	5	5
Simon Elder**	3	2	N/A	N/A	N/A	N/A
Hena Yearley	7	7	4	4	N/A	N/A
Stephen McIntyre	7	7	N/A	N/A	5	5
Joshua Bird	7	7	N/A	N/A	N/A	N/A
Lauren Osbich	7	7	4	4	5	5

E = number of meetings Director eligible to attend

A = number of meetings Director attended

N/A = not a member of relevant committee

Notes: Nicola Shaw resigned 9 June 2025

Raymond Brazil resigned 26 November 2024

Simon Elder resigned 26 November 2024



Financial Report



Western Sydney
COMMUNITY LEGAL CENTRE LIMITED
ABN 81 963 193 626 | ACN 629 118 903

Western Sydney Community Legal Centre Limited

ABN 81 963 193 626

Financial Report For the year ended 30 June 2025

Western Sydney Community Legal Centre Limited Financial Statements

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Western Sydney Community Legal Centre Limited

Directors' report 30 June 2025

The directors present their report, together with the financial statements, on the company for the year ended 30 June 2025.

Directors

The following persons were directors of the company during the whole of the financial year and up to the date of this report, unless otherwise stated:

Name

Stephen McIntyre (Chairperson)*

Helen Bouropoulos**

Hena Yearley

Ian Morgan

Joshua Bird

*Chairperson effective 1 July 2025

**Chairperson till 30 June 2025

Name

Lauren Osbich (Company Secretary)

Nicola Shaw (Resigned 9 June 2025)

Raymond Brazil (Resigned 26 November 2024)

Simon Elder (Resigned 26 November 2024)

Principal activities

The principal activity of the company during the year was to provide free legal advice and social support services for people mainly living in Western Sydney and are situations of vulnerability and disadvantage. These are currently provided through various programmes including; Aboriginal Legal Access Program (ALAP); Central West Contact Service (CWCS); Children's Court Assistance Scheme (CCAS); Community Legal Centre Program (CLCP); Cumberland Women's Domestic Violence Court Advocacy Service (CWDVCAS); Family Advocacy and Support Service (FASS), Home Building Advocacy Service (HoBAS); Western Sydney Tenants' Service (WESTS) and Youth Education Program (YEP).

Short-term and Long-term Objectives

The entity's short-term objectives are to:

- Create a portfolio of innovative and integrated people centred services designed to meet the greatest community need within Western Sydney
- Increase purposeful engagement with clients, partners and the community to enhance our services in Western Sydney

The entity's long-term objectives are to:

- Build a collaborative culture, supported by the right policies and incentives to drive effective and efficient delivery of services.
- Focus on ensuring the programs have the capability to deliver the targeted needs of individuals and the wider Western Sydney community.
- Build a resilient high-quality organisation supported by quality governance, systems, and processes.
- Ensure financial stability through an appropriate diverse revenue base.

Key Performance Measures

	2025	2024
People supported through Community Legal Support through the Community Legal Centre Program, Western Sydney Tenants' Service, Home Building Advocacy Service and the Children's Court Support Service	17,133	11,125
People supported through Community Social Programs the Cumberland Women's Domestic Violence Court Advocacy Service (CWDVCAS), Family Advocacy Support Service (FASS), Central Contact West Centre, and the Youth Education Program.	7,746	10,153
Total people assisted and supported	24,879	21,278

Western Sydney Community Legal Centre Limited

Directors' report 30 June 2025

Board performance review

The performance of the Board and its committees is reviewed regularly. This ensures Directors and the Board work effectively and efficiently to achieve and maintain high standards of governance and fulfil their responsibilities and functions set out in the Constitution and Board Charter.

During 2024-25 we reviewed and strengthened our governance framework by engaging an external consultant to conduct a comprehensive board evaluation, which led to the updating of our Constitution, Board Charter, committee charters, and director skills matrix.

Special Responsibilities

During 2024-25 the following Directors held particular governance roles on the Board:

- Chairperson – Helen Bouropoulos
- Vice Chairperson – Nicola Shaw
- Company Secretary – Lauren Osbich
- Chair of Audit & Finance Committee – Hena Yearley
- Chair of Risk, Governance & Strategy Committee – Stephen McIntyre

Meetings of directors

The number of meetings of the company's Board of Directors ('the Board') held during the year ended 30 June 2025, and the number of meetings attended by each director were:

Director	Board Meetings		Board Committee Meetings			
			Audit and Finance		Risk, Governance and Strategy	
	E	A	E	A	E	A
Helen Bouropoulos	7	7	4	2	5	4
Stephen McIntyre	7	7	N/A	N/A	5	5
Hena Yearley	7	7	4	4	N/A	N/A
Ian Morgan	7	7	4	3	5	5
Joshua Bird	7	7	N/A	N/A	N/A	N/A
Lauren Osbich	7	7	4	4	5	5
Nicola Shaw*	6	4	4	3	N/A	N/A
Raymond Brazil**	3	2	N/A	N/A	2	1
Simon Elder**	3	2	N/A	N/A	N/A	N/A

E = number of meetings Director eligible to attend

A = number of meetings Director attended

N/A = not a member of relevant committee

* Nicola Shaw resigned 9 June 2025

** Raymond Brazil and Simon Elder resigned 26 November 2024

Members' guarantee

The entity is incorporated under the *Corporations Act 2001* and is a company limited by guarantee. If the entity is wound up, the constitution states that each member is required to contribute a maximum of \$1 each towards meeting any outstanding obligations of the entity. At 30 June 2025, there were 6 members and the total amount that members of the entity are liable to contribute if the entity is wound up is \$6 (2024: \$10).

Events after reporting period

In September 2025, Legal Aid NSW asked Western Sydney Community Legal Centre to enter into an agreement to manage the WDVCS and related programs known as North-West Sydney and Nepean-Blue Mountains WDVCS Programs. Blacktown Women and Girls Health Centre had decided to end the contractual relationship with Legal Aid NSW. This transfer will be effective 3 November 2025.

Western Sydney Community Legal Centre Limited

Directors' report 30 June 2025

Auditor's independence declaration

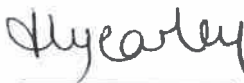
A copy of the auditor's independence declaration as required under section 307C of the *Corporations Act 2001* is set out immediately after this directors' report.

This report is made in accordance with a resolution of directors.

On behalf of the directors



Stephen McIntyre
Chairperson
17 October 2025



Hena Yearley
Director



Western Sydney Community Legal Centre Limited Auditor's independence declaration

In accordance with subdivision 60-C of the *Australian Charities and Not-for-profits Commission Act 2012*, I am pleased to provide the following declaration of independence to the directors of Western Sydney Community Legal Centre Limited.

As the lead audit partner for the audit of the financial statements of Western Sydney Community Legal Centre Limited for the year ended 30 June 2025, I declare that, to the best of my knowledge and belief, during the year ended 30 June 2025 there have been no contraventions of:

- i. the auditor independence requirements of the *Australian Charities and Not for Profits Commission Act 2012* in relation to the audit; and
- ii. any applicable code of professional conduct in relation to the audit.

Yours sincerely

CIB ACCOUNTANTS & ADVISERS
Chartered Accountants



Radlee Moller
Partner

PARRAMATTA NSW 2150

17 October 2025

PARRAMATTA

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T +61 2 9249 7400

Western Sydney Community Legal Centre Limited

Statement of profit or loss and other comprehensive income For the year ended 30 June 2025

	Note	2025 \$	2024 \$
Revenue	4	7,368,299	7,044,320
Interest income		71,210	57,322
Expenses			
Employee benefits expense	5	(6,309,403)	(6,116,662)
Administration expenses		(832,056)	(925,687)
Depreciation expenses	5	(95,025)	(68,066)
Interest expense on lease liabilities	13	(12,489)	(12,078)
Surplus/(deficit) for the year		190,536	(20,851)
Income tax expense	2d	-	-
Net current year surplus/(deficit)		190,536	(20,851)
Other comprehensive income for the year		-	-
Total comprehensive surplus/(deficit) for the year		190,536	(20,851)

Western Sydney Community Legal Centre Limited

Statement of financial position As at 30 June 2025

	Note	2025 \$	2024 \$
Assets			
Current assets			
Cash and cash equivalents	6	3,088,779	2,440,200
Trade and other receivables	7	3,392	7,192
Investments	8	568,645	483,310
Other assets	9	54,373	69,576
Total current assets		<u>3,715,189</u>	<u>3,000,278</u>
Non-current assets			
Property, plant and equipment	10	24,557	33,448
Right-of-use assets	11	495,206	112,368
Total non-current assets		<u>519,763</u>	<u>145,816</u>
Total assets		<u>4,234,952</u>	<u>3,146,094</u>
Liabilities			
Current liabilities			
Trade and other payables	12	569,326	383,605
Lease liabilities	13	159,910	56,991
Provisions	14	985,800	972,396
Deferred grant revenue	15	665,950	352,940
Total current liabilities		<u>2,380,986</u>	<u>1,765,932</u>
Non-current liabilities			
Lease liabilities	13	345,855	64,000
Provisions	14	31,139	29,726
Total non-current liabilities		<u>376,994</u>	<u>93,726</u>
Total liabilities		<u>2,757,980</u>	<u>1,859,658</u>
Net assets		<u>1,476,972</u>	<u>1,286,436</u>
Equity			
Retained surplus		911,703	471,129
Other reserves	21	565,269	815,307
Total equity		<u>1,476,972</u>	<u>1,286,436</u>

Western Sydney Community Legal Centre Limited

Statement of changes in equity For the year ended 30 June 2025

	Retained surplus \$	Other reserves \$	Total equity \$
Balance at 1 July 2023			
As previously stated	1,372,436	-	1,372,436
Prior period error	(65,149)	-	(65,149)
As restated	<u>1,307,287</u>	<u>-</u>	<u>1,307,287</u>
Deficit for the year	(20,851)	-	(20,851)
Other comprehensive income for the year	<u>-</u>	<u>-</u>	<u>-</u>
Total comprehensive deficit for the year	<u>(20,851)</u>	<u>-</u>	<u>(20,851)</u>
Transfer to other reserves	<u>(815,307)</u>	<u>815,307</u>	<u>-</u>
Balance at 30 June 2024	<u>471,129</u>	<u>815,307</u>	<u>1,286,436</u>
Balance at 1 July 2024	471,129	815,307	1,286,436
Surplus for the year	190,536	-	190,536
Other comprehensive income for the year	<u>-</u>	<u>-</u>	<u>-</u>
Total comprehensive surplus for the year	<u>190,536</u>	<u>-</u>	<u>190,536</u>
Transfer from other reserves	<u>250,038</u>	<u>(250,038)</u>	<u>-</u>
Balance at 30 June 2025	<u>911,703</u>	<u>565,269</u>	<u>1,476,972</u>

Western Sydney Community Legal Centre Limited

Statement of cash flows For the year ended 30 June 2025

	Note	2025 \$	2024 \$
Cash flows from operating activities			
Receipts from grants and clients		8,045,659	7,039,220
Payments to suppliers and employees (inclusive of GST)		<u>(7,285,678)</u>	<u>(7,186,438)</u>
		759,981	(147,218)
Interest received		71,210	57,322
Finance charge		<u>(12,489)</u>	<u>(12,078)</u>
Net cash from operating activities	16	<u>818,702</u>	<u>(101,974)</u>
Cash flows from investing activities			
Payments for property, plant and equipment	10	(1,272)	(12,804)
Net increase in term deposits		<u>(85,335)</u>	<u>(2,197)</u>
Net cash used in investing activities		<u>(86,607)</u>	<u>(15,001)</u>
Cash flows from financing activities			
Repayment of lease liabilities		<u>(83,516)</u>	<u>(50,853)</u>
Net cash used in financing activities		<u>(83,516)</u>	<u>(50,853)</u>
Net increase in cash and cash equivalents		648,579	(167,828)
Cash and cash equivalents at the beginning of the financial year		<u>2,440,200</u>	<u>2,608,028</u>
Cash and cash equivalents at the end of the financial year	6	<u>3,088,779</u>	<u>2,440,200</u>

Western Sydney Community Legal Centre Limited

Notes to the financial statements For the year ended 30 June 2025

Note 1. General information

The financial statements cover Western Sydney Community Legal Centre Limited as an individual entity. The financial statements are presented in Australian dollars, which is Western Sydney Community Legal Centre Limited's functional and presentation currency.

Western Sydney Community Legal Centre Limited is a company limited by guarantee.

Suite 801, Level 8
79 George Street
Parramatta NSW 2150

A description of the nature of the company's operations and its principal activities are included in the directors' report, which is not part of the financial statements.

The financial statements were authorised for issue, in accordance with a resolution of directors, on 17 October 2025. The directors have the power to amend and reissue the financial statements.

Note 2. Material accounting policies

The principal accounting policies adopted in the preparation of the financial statements are set out below. These policies have been consistently applied to all the years presented, unless otherwise stated.

a. New or amended Accounting Standards and Interpretations adopted

The company has adopted all of the new or amended Accounting Standards and Interpretations issued by the Australian Accounting Standards Board ('AASB') that are mandatory for the current reporting period. The adoption of these standards did not have a material impact on the results and financial position of the company.

Any new or amended Accounting Standards or Interpretations that are not yet mandatory have not been early adopted.

b. Basis of preparation

These general purpose financial statements have been prepared in accordance with the Australian Accounting Standards - Simplified Disclosures issued by the Australian Accounting Standards Board ('AASB'), the Australian Charities and Not-for-profits Commission Act 2012 and New South Wales legislation the Charitable Fundraising Act 1991 and associated regulations and the *Corporations Act 2001*, as appropriate for not-for-profit oriented entities.

Historical cost convention

The financial statements have been prepared under the historical cost convention.

Critical accounting estimates

The preparation of the financial statements requires the use of certain critical accounting estimates. It also requires management to exercise its judgement in the process of applying the company's accounting policies. The areas involving a higher degree of judgement or complexity, or areas where assumptions and estimates are significant to the financial statements, are disclosed in note 3.

c. Revenue and Other Income

The entity is first required to determine whether amounts received are accounted for as Revenue per AASB 15: Revenue from Contracts with Customers or Income per AASB 1058: Income of Not-for-Profit Entities.

Funding arrangements which are enforceable and contain sufficiently specific performance obligations are recognised as revenue under AASB 15. Otherwise, such arrangements are accounted for under AASB 1058, where upon initial recognition of an asset, the entity is required to consider whether any other financial statement elements should be recognised (for example, financial liabilities representing repayable amounts), with any difference being recognised immediately in profit or loss as income.

Western Sydney Community Legal Centre Limited

Notes to the financial statements For the year ended 30 June 2025

Note 2. Material accounting policies (continued)

Operating grants and donations

When the entity receives operating grant revenue or donations, it assesses whether the contract is enforceable and has sufficiently specific performance obligations in accordance with AASB 15.

When both these conditions are satisfied, the entity:

- identifies each performance obligation relating to the grant;
- recognises a contract liability for its obligations under the agreement; and
- recognises revenue as it satisfies its performance obligations.

Where the contract is not enforceable or does not have sufficiently specific performance obligations, the entity:

- recognises the asset received in accordance with the recognition requirements of other applicable accounting standards;
- recognises related amounts (being contributions by owners, lease liability, financial instruments, provisions); and
- recognises income immediately in profit or loss as the difference between the initial carrying amount of the asset and the related amount.

Interest

Interest income is recognised using the effective interest method.

d. Income tax

No provision for income tax has been raised as the company is exempt from income tax under Div 50 of the *Income Tax Assessment Act 1997*.

e. Property, plant and equipment

Plant and equipment is stated at historical cost less accumulated depreciation and impairment. Historical cost includes expenditure that is directly attributable to the acquisition of the items.

Depreciation of each item of property, plant and equipment is calculated on a straight-line basis over their expected useful lives as follows:

Plant and equipment	0.5-5 years
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The residual values, useful lives and depreciation methods are reviewed, and adjusted if appropriate, at each reporting date.

An item of property, plant and equipment is derecognised upon disposal or when there is no future economic benefit to the incorporated association. Gains and losses between the carrying amount and the disposal proceeds are taken to profit or loss. Any revaluation surplus reserve relating to the item disposed of is transferred directly to retained surpluses.

Note 3. Critical accounting judgements, estimates and assumptions

The preparation of the financial statements requires management to make judgements, estimates and assumptions that affect the reported amounts in the financial statements. Management continually evaluates its judgements and estimates in relation to assets, liabilities, contingent liabilities, revenue and expenses. Management bases its judgements, estimates and assumptions on historical experience and on other various factors, including expectations of future events, management believes to be reasonable under the circumstances. The resulting accounting judgements and estimates will seldom equal the related actual results. The judgements, estimates and assumptions that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities (refer to the respective notes) within the next financial year are discussed below.

Western Sydney Community Legal Centre Limited

Notes to the financial statements For the year ended 30 June 2025

Performance obligations under AASB 15

To identify a performance obligation under AASB 15, the promise must be sufficiently specific to be able to determine when the obligation is satisfied. Management exercises judgement to determine whether the promise is sufficiently specific by taking into account any conditions specified in the arrangement, explicit or implicit, regarding the promised goods or services. In making this assessment, management includes the nature/type, cost/value, quantity and the period of transfer related to the goods or services promised.

Note 4. Revenue	2025	2024
	\$	\$
Government grants*	7,273,665	6,927,384
Central West Contact Service	90,402	100,559
Other income	4,232	16,377
	7,368,299	7,044,320
*Source of funds (contracted entity)		
Department of Social Service (Cth)	655,950	630,237
Legal Aid NSW	2,764,488	2,689,393
Legal Aid DVCAS (NSW)	2,488,521	2,263,631
Department of Fair Trading (NSW)	991,624	945,045
Building Commission (NSW)	336,948	353,380
Department of Communities and Justice (NSW)	36,134	45,698
	7,273,665	6,927,384
Note 5. Expenses		
Surplus/(deficit) includes the following specific expenses:		
<i>Employee benefits expense</i>		
Salaries and wages	5,570,599	5,514,008
Contributions to defined contributions superannuation funds	628,516	588,922
Other payroll costs	110,288	13,732
	6,309,403	6,116,662
<i>Leases - Short-term and low-value assets lease payments</i>	150,103	217,554
<i>Depreciation expense</i>		
Property, plant and equipment (Note 10)	9,573	11,882
Right of use assets (Note 11)	85,452	56,184
	95,025	68,066
Note 6. Cash and cash equivalents		
Cash at bank	3,088,779	2,440,200
Note 7. Trade and other receivables		
Trade receivables	3,392	7,192

Western Sydney Community Legal Centre Limited

Notes to the financial statements For the year ended 30 June 2025

Note 8. Investments

	2025 \$	2024 \$
Term deposits*	<u>568,645</u>	<u>483,310</u>

*Included in term deposits are balances amounting to \$113,558 which are used as cash backed bank guarantees for leased offices.

Note 9. Other assets

Prepayments	51,073	66,276
Security deposits	<u>3,300</u>	<u>3,300</u>
	<u>54,373</u>	<u>69,576</u>

Note 10. Property, plant and equipment

Plant and equipment - at cost	290,504	370,151
Less: Accumulated depreciation	<u>(265,947)</u>	<u>(336,703)</u>
	<u>24,557</u>	<u>33,448</u>

Movements in carrying amounts

Balance at 1 July	33,448	32,526
Additions	1,272	12,804
Disposals	(590)	-
Depreciation expense	<u>(9,573)</u>	<u>(11,882)</u>
Balance at 30 June	<u>24,557</u>	<u>33,448</u>

Note 11. Right-of-use assets

At 1 July	112,368	169,379
Additions	468,290	-
Disposal/remeasurement	-	(827)
Depreciation	<u>(85,452)</u>	<u>(56,184)</u>
	<u>495,206</u>	<u>112,368</u>

Note 12. Trade and other payables

Trade payables	12,492	72,646
Sundry and accrued payables	<u>556,834</u>	<u>310,959</u>
	<u>569,326</u>	<u>383,605</u>

Western Sydney Community Legal Centre Limited

Notes to the financial statements For the year ended 30 June 2025

Note 13. Lease liabilities	2025	2024
	\$	\$
At 1 July	120,991	172,679
Additions	468,290	-
Disposal/remeasurement	-	(835)
Interest expense	12,489	12,078
Payment	(96,005)	(62,931)
	<u>505,765</u>	<u>120,991</u>
At 30 June	<u>505,765</u>	<u>120,991</u>
<i>Classified as:</i>		
Current	159,910	56,991
Non-current	345,855	64,000
	<u>505,765</u>	<u>120,991</u>
<i>Future lease payments are due as follows:</i>		
Within one year	159,910	56,991
One to five years	345,855	64,000
	<u>505,765</u>	<u>120,991</u>
Note 14. Provisions		
Annual leave	389,514	372,280
Long service leave	478,877	440,140
Make good	35,589	68,239
Other employee benefits	112,959	121,463
	<u>1,016,939</u>	<u>1,002,122</u>
<i>Classified as:</i>		
Current	985,800	972,396
Non-current	31,139	29,726
	<u>1,016,939</u>	<u>1,002,122</u>
Note 15. Deferred grant revenue		
Deferred revenue	<u>665,950</u>	<u>352,940</u>
Note 16. Cash flow reconciliation		
Surplus/(deficit) for the year	190,536	(20,851)
<i>Adjustment for:</i>		
Depreciation expense	95,025	68,066
Loss/(gain) in disposal of property, plant and equipment	590	(8)
<i>Changes in assets/liabilities</i>		
- Trade and other receivables	3,800	(5,092)
- Other assets	15,203	(38,519)
- Trade and other payables	811,741	(58,993)
- Provisions	14,817	(2,935)
- Deferred grant revenue	(313,010)	(43,642)
Net cash provided by/(used in) operations	<u>818,702</u>	<u>(101,974)</u>

Western Sydney Community Legal Centre Limited

Notes to the financial statements For the year ended 30 June 2025

Note 17. Remuneration of auditors

During the financial year the following fees were paid or payable for services provided by, the auditor of the company:

	2025 \$	2024 \$
Audit of the financial statements	19,500	12,000
Audit of the grant acquittals	6,000	5,000
	<u>25,500</u>	<u>17,000</u>

CIB Accountants & Advisers were auditors for 2025 and 2024.

Note 18. Contingent liabilities and commitments

The company has bank guarantee facilities amounting to \$159,024, of which \$113,558 was utilised for leased premises. The company has no commitments as at 30 June 2025 (2024: Nil).

Note 19. Related party transactions

Key management personnel

Any person(s) having authority and responsibility for planning, directing and controlling the activities of the company, directly or indirectly, including any director (whether executive or otherwise) of the company, is considered key management personnel.

	2025 \$	2024 \$
Total key management personnel compensation	<u>554,151</u>	<u>500,072</u>

Transactions with related parties

There were no transactions with related parties during the current and previous financial year.

Receivable from and payable to related parties

There were no trade receivables from or trade payables to related parties at the current and previous reporting date.

Loans to/from related parties

There were no loans to or from related parties at the current and previous reporting date.

Note 20. Financial Risk Management

The company's financial instruments consist mainly of deposits with banks, term deposits, accounts receivable and payable, and lease liabilities.

The carrying amounts for each category of financial instruments, measured in accordance with AASB 9: Financial Instruments as detailed in the accounting policies to these financial statements, are as follows:

	Note	2025 \$	2024 \$
Current assets			
Cash and cash equivalents	6	3,088,779	2,440,200
Trade and other receivables	7	3,392	7,192
Investments	8	568,645	483,310
		<u>3,660,816</u>	<u>2,930,702</u>
Current liabilities			
Trade and other payables	12	569,326	383,605
Lease liabilities	13	505,765	120,991
		<u>1,075,091</u>	<u>504,596</u>

Western Sydney Community Legal Centre Limited

Notes to the financial statements For the year ended 30 June 2025

Note 21. Other reserves

	2025 \$	2024 \$
Balance at 30 June	<u>565,269</u>	<u>815,307</u>

The reserve relates to expected spend on projects in the next financial year which could not be delivered during the year, even though the criteria for revenue recognition from funding received was met in the prior years.

Note 22. Members' guarantee

The entity is incorporated under the *Corporations Act 2001* and is a company limited by guarantee. If the entity is wound up, the constitution states that each member is required to contribute a maximum of \$1 each towards meeting any outstanding obligations of the entity. At 30 June 2025, there were 10 members and the total amount that members of the entity are liable to contribute if the entity is wound up is \$10 (2024: \$10).

Note 23. Events after the reporting period

In September 2025, Legal Aid NSW asked Western Sydney Community Legal Centre to enter into an agreement to manage the WDVCS and related programs known as North-West Sydney and Nepean-Blue Mountains WDVCS Programs. Blacktown Women and Girls Health Centre had decided to end the contractual relationship with Legal Aid NSW. This transfer will be effective 3 November 2025.

This aligns with WSCLC's Strategic Plan 2025 – 2028 and are similar to the Cumberland WDVCS & related programs. Importantly, while the individual programs will maintain their local focus, they will benefit from the combined corporate support of WSCLC, including improved infrastructure, operational efficiencies, governance, quality management and strategic oversight.


Western Sydney Community Legal Centre Limited
Directors' declaration
For the year ended 30 June 2025

In accordance with a resolution of the Directors of Western Sydney Community Legal Centre Limited, the directors of the company declare that, in the directors' opinion:

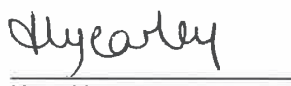
1. The financial statements and notes, as set out on pages 5 to 15, satisfy the requirements of the *Australian Charities and Not-for-profits Commission Act 2012* and:
 - a. comply with Australian Accounting Standards – Simplified Disclosures applicable to the entity; and
 - b. give a true and fair view of the financial position of the company as at 30 June 2025 and of its performance for the year ended on that date.
2. There are reasonable grounds to believe that the company will be able to pay its debts as and when they become due and payable.

This declaration is signed in accordance with subs 60.15(2) of the *Australian Charities and Not-for-profits Commission Regulation 2013*.

On behalf of the directors


Stephen McIntyre
Chairperson

Parramatta
17 October 2025


Hena Yearley
Director

Independent Auditor's Report to the members of Western Sydney Community Legal Centre Limited

Opinion

We have audited the financial report of Western Sydney Community Legal Centre Limited (the Company), which comprises the statement of financial position as at 30 June 2025, the statement of profit or loss and other comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, and notes to the financial statements, including a summary of material accounting policies, and the directors' declaration.

In our opinion, the accompanying financial report of Western Sydney Community Legal Centre Limited is in accordance with Division 60 of the *Australian Charities and Not-for-profits Commission Act 2012* (the ACNC Act), including:

- (i) giving a true and fair view of the Company's financial position as at 30 June 2025 and of its financial performance for the year then ended; and
- (ii) complying with Australian Accounting Standards and Division 60 of the *Australian Charities and Not-for-profits Commission Regulations 2022*.

Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Report section of our report. We are independent of the Company in accordance with the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110: Code of Ethics for Professional Accountants (including Independence Standards) (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Information Other than the Financial Report and Auditor's Report Thereon

The directors are responsible for the other information. The other information comprises the information included in the registered entity's annual report for the year ended 30 June 2025, but does not include the financial report and our auditor's report thereon.

Our opinion on the financial report does not cover the other information and accordingly we do not express any form of assurance conclusion thereon.

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In connection with our audit of the financial report, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial report or our knowledge obtained in the audit or otherwise appears to be materially misstated.

If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Responsibilities of Directors for the Financial Report

The directors of the registered entity are responsible for the preparation of the financial report that gives a true and fair view in accordance with Australian Accounting Standards and the ACNC Act and for such internal control as the directors determine is necessary to enable the preparation of the financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the directors are responsible for assessing the Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the Company or to cease operations, or have no realistic alternative but to do so.

Auditor's Responsibilities for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

As part of an audit in accordance with the Australian Auditing Standards, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Company's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the directors.
- Conclude on the appropriateness of the directors' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Company to cease to continue as a going concern.

Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation

We communicate with the directors regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

CIB ACCOUNTANTS & ADVISERS
Chartered Accountants



RADLEE MOLLER
Partner

17 October 2025
Parramatta NSW 2150



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Western Sydney Community Legal Centre

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